



Quality Policy



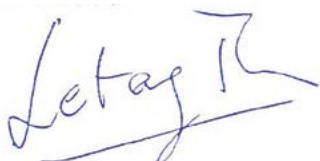
To ensure improvements necessary for good company performance in the future, permanent customer satisfaction, employee development and to meet wider community expectations, we shall take the following steps within the scope of legal requirements and available sources, depending on our partners' and suppliers' capacities:

- Produce new solutions for energy metering and billing.
- Systematically transfer responsibility for the quality of products and services to production and administration operators by performing employee training and systematic self-assessment under adequate supervision of heads, and by implementing external and internal audits of products, processes and quality system in accordance with standards ISO 9001, ISO 14001, ISO 45001, ISO 50001, ISO 27001, ISO 27017, ISO 27018, ISO 17025, ISO 17020, ISO 33061 and Measuring Instruments Directive (2014/32/EC) annex MI – 003.
- Improve the process of the product, processes and projects modifications in the company by systematic risk assessment and establishing the complete traceability of key change elements.
- We are committed to complying with all relevant laws and regulations for electricity meters valid in our markets, as well as to improving the quality control system for products and services in associated companies.
- Improve the process of product verification and after-sales activities in order to improve the quality of our products.

Our company is committed to embedding sustainability and ESG principles into every aspect of our operations, partnerships and offerings. We recognize the critical importance of climate change mitigation and adaptation. We take responsibility in reducing our carbon footprint, conserving resources, and promoting renewable energy.

In Kranj, on 4.10.2024

Iskraemeco, d.d.,
Thomas Petuaud-Letang,
Executive Director



Iskraemeco, d.d.,
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